

Dear Shawn, I really appreciate your quick response and professionalism in dealing with minor problems. I have already recommended you and your company to Denise, who needs a chair lift for her mother.

Karl S, Medfield, MA

Very professional from start to finish. No pressure – a very good price – installed with no issues – and they called to make sure everything was OK. My highest recommendation – A++

John M, Stow, MA

It has been a great choice for us. It is so easy to go up and down with laundry and cleaning upstairs, I'd recommend for anyone young or older. T You.

Mary G, Lowell, MA

Choosing your company to install my parent's stairlift was an outstanding choice. Courtesy, fair pricing, professionalism, and outstanding customer service are a few of the many terms that could be used to describe your company. Sincerely,

Michael B, Raynham, MA

I purchased the (Sterling 1000) exterior several months ago for my wife being unable to climb stairs, & have been very happy with it. There was no high pressure sales & it was a pleasure doing business with Shawn & Karen Gookin. I was also very satisfied with their chair lift prices in comparison to others. They are good people to do business with. Cannot comment on their customer service since I have had no problem with my lift. If you need help getting up & down stairs those are the people to see.

George B, West Roxbury, MA

Works wonderfully. Made a huge difference in our lives. We even put groceries on it.

Ruth B, Bedford, NH

I love it when I do my shopping. I put the bag on my lap and up I go. I love it.

Ken T, Derry, NH

I have been in business 36 years and have had dealings with lots of vendors. Stairlift is a superior company to the hundreds I've dealt with. Professional, prompt, knowledgeable, affordable and an overall pleasure to deal with. I was lost without

my bookkeeper of 27 yrs. (broken ankle) This product allowed her to come back to work (2nd floor office) and keep our 130 person company on track!

Jeffrey M, Sandwich, MA

We are really happy with the ramp we purchased from Stairlift. We really appreciated the customer service we received from both Shawn & Karen. Shawn dealt with a lot of stuff for us to get the ramp. Thanks again.

Edward C, Derry, NH

Shawn and Karen were great to work with; and renting was the perfect solution for my mother's summer stay. We hope to rent again in summer 2010!

Jay H, Jamaica Plain, MA

It was much less expensive than ramp rental or purchase. By installing on back deck stairs we avoided blocking entry to yard, garage and cellar door. Retained excellent curb appeal with chairlift out of sight from the street. Works perfectly in snow and below freezing weather.

Richard C, Manchester, MA

Excellent service. A pleasure to work with.

Bill M, Wayland, MA

When my father fell & broke his hip and Mother came to live with us, we needed a stair lift and we needed it fast. Within 3 days, Stairlift Headquarters had us installed & running with a pre-owned model that looks brand new. They provide excellent customer service and maintenance too. Thanks!

Marina K, Kennington, NH

Life with the chair lift is great. The stairs were an obstacle course for me before the chair. Now it's great. I can go up and down as many times as I want. The payment plan made this possible for me. Thank – you.

Lorraine D, Methuen, MA

Following extensive market research regarding manufacturers of StairLift Products, I concluded that StairLift Headquarters was my choice, based on specifications, warranty and cost. Competent factory-trained personnel completed the installation in a timely manor to our complete satisfaction. The Stair-Lift now provides my wife

a smooth effortless transition from one floor to the other. Believe me, this was money well spent for a quality product.

Stanley P, Salem, MA

I absolutely love my Stairlift! It greatly enhances my living with my son & daughter-in-law in their 3-story home. I would never be able to negotiate the stairs without it. Your special care & attention were wonderful! Coralee E,
Springfield, MA

Stairlift allowed us to keep my mother home for a long time. Installation was quick, efficient & affordable. The system was quiet, smooth, safe and easy to use. I would highly recommend this product to anyone in need.

EMS, Salem, NH

I compared every stairlift site on the internet. I spoke with many and Karen was the most helpful and understanding of my financial situation. Very willing to work with me. The gentleman who came to install was such a joy and so polite. I had a problem on Christmas Eve day with it and they were out here in no time to repair it. I am so happy and thrilled with my choice in companies. Thanks for everything Karen.

Suzanne B, Natick, MA

We are very pleased with our stair lift – it is worth the money.

Gary L, Whitinsville, MA

I found Shawn & Karen Gookin the most excellent people to work with. They were honest, prompt, accessible, knowledgeable and no pressure tactics. The product is as was represented and the installation very well done. I highly recommend them.

M.A. RN, Abington, MA

I am very pleased with my “stairlift.” It is a pleasure doing business with your staff who are so pleasant in answering all my questions. I certainly appreciate your professionalism.

Alba T, Medford, MA

The Stairlift has been a favorable asset to my home. I can no longer use the stairs to my second floor and the lift is invaluable to me.

Florence B, Worcester, MA

It saved my life!

Martha B, Winchester, MA

We sure do love our Stair Lift – wonder now how we existed without it!! Praise be to Stair Lift!! We also enjoyed meeting & chatting with the friendly & very expert installers!! We feel very secure dealing with Stair Lift & also would say we find it to be very affordable.

Mary S, Laconia, NH

We are very pleased with Stairlift Headquarters. People are the main part of most businesses and both Shawn and Karen have been terrific in problem solving, pricing, customer service and follow up.

John & Nadia G, Lexington, MA

We are very pleased with the stairlift. The efficiency of your company has been very satisfactory. I am not the handicapped family member but I use it all the time. I use it a great deal as a dumb waiter. Thank you.

Margaret T, Hanson, MA

The stair lift has been transformative. It has made it possible for my husband to get downstairs and go to his appointments. We have had no problems with its operation, and it has remained reliable. I would recommend a Stair Lift to anyone with difficulties on stairs.

Candace B, Waban, MA

Responsive and professional, upheld contract and made life better for my parent. Quick to respond to concerns. Would highly recommend to others. Thanks again!

Michael C, Worcester, MA

The ramps from your company have been particularly helpful.

Nancy C, Ellington, CT

All aspects of the staff have been phenomenal. Thanks to all 3 who I've been or talked to: Shawn, Karen & John.

Robert S, Newton, MA

Renting stairlift for the past 3 ½ mo. Has been a Godsend. Everyone, office personnel & installer, have been enormously responsive, helpful & kind. The stairlift enabled me to arrive home from my day hip surgery and comfortably get up 2 flights of stairs to my bed; and then as I was recovering, I was easily able to move more safely and freely through my house taking my walker &/or crutches with me from level to level. stairlift was a vital aid in my physical and emotional healing process. Thank you.

PJR, Wayland, MA

StairLift allowed my elderly mother to spend the holidays with us. With two flights of stairs in our house she could not have come. Having the option to rent was ideal for us as well. We all were extremely pleased with

the service as well. Everyone was friendly, professional and helpful. I would highly recommend StairLift.

MJB, Amherst, NH

Love my chair lift –

Neil C, Bedford, NH

We were very impressed with the stairlift. We called one day and within 5 days we were approved and getting one for my Dad's house so he could come home. The price is good. Affordable.

BC, LB, WC, Taunton, MA

I am Very! Very! Happy with my stairlift, being on a fixed income I was able to rent my lift with an option to convert my rental to a purchase. StairLift HeadQuarters has helped me to make my life easier. Thank you, Shawn & Karen. I would recommend your company's expert installation & friendly service to all my friends.

Theresa F, Brighton, MA

From start to finish ~ amazing personal service and care. I was initially nervous ordering a stairlift sight unseen. I was skeptical that a NH company would/could service my Dad's needs on Cape Cod. From the first inquiry, we were treated the best our family has ever been – by any business. My Dad's world was closing in... not able to get down the cellar stairs to his workshop. Yet, he was quite resistant to a lift. I explained the concern & your response was that if he didn't like it after he tried it ~ you'd remove it all – no charge – end of story (and drive back to NH from Cape Cod)... Well, you arrived when you said you would. You spent a good 45 minutes listening to my Dad's fishing stories and making him feel important. Then you professionally – magically put him in the chairlift and changed our lives! We will always be grateful! Many thanks!

Deb H, Peg & Bud B, Centerville, MA

Prompt service & good product at a reasonable price.

Ann H, Manchester, NH

Shawn and Karen, I sure am happy to give your Co. compliments, I just reached my 90th. Had a heart attack about a year ago. Had to stop climbing stairs, my family go on the computer and chose your Co. Cheaper and very efficient. I have sold (2) since, one to a neighbor, Mary S. and Ruth H. who have thanked me many times. My brother is #2, Bob K. in Northfield. He is handicapped. Was going to another Co., but I had him come to my house and try, and check mine. He was so pleased with it, he took yours. They all told me the installer was the one I had, which was just great. Well knowledged of his work and product. Thanks again for your business. Sincerely,

Virginia R, Laconia, NH

My 91 year old mother loves her stairlift! Rather than go through the cost and mess of installing a bathroom on the 1st floor, its enabled her to safely stay in her home. Shawn was so helpful during the installation, he even added some safety bars to the walls making it even safer! Karen was also so nice & helpful handling the appts. Thanks for everything!

FL, Lowell, MA

We appreciated the quality, price & personal attention we received when buying our stairlift in October 2009. The installation was prompt & efficient. We b ought the

stairlift well in advance of need for it but we've found it very useful for bringing heavy packages in.

John H, Bradford, NH

My experience with StairLift HeadQuarters couldn't have been more satisfying. From the moment we made contact, they were prompt, gave an exact quote with no hidden costs, and provided immediate service when called. Perhaps the best endorsement comes from my mother for whom the stair lift was purchased. "After eight decades my hips, knees and ankles will not tolerate stairs. Without the stair lift I would have been a prisoner in my upstairs apartment each summer. It is a compact installation which takes little space and is easy on the eye. And, best of all, it gets me up and down without pain! Thanks for your excellent and friendly service."

JM and JB, Jaffrey, NH

I found the StairLift HQ to be the best and lowest priced chair in the business. They are quick and courteous service was a testament to the way they do business. They treated my wife and I in a way that made us feel like family. I called once with a problem with my chair and Karen was so nice. She called Shawn and he was here in an hour. Turned out someone had shut off the key. Our fault but he could not have been more gracious and no charge to us. I would recommend them anytime for their prompt, professional and friendly service. It was a pleasure dealing with Shawn and Karen.

Robert N, Abington, MA

Well done & very nice service & politeness. My mother likes staiflift. It's very convenient to use. Thank you.

Kunsoo K, Chelmsford, MA